

Appendix A – Attendance & Feedback

Training Events Since September 2014

	Training Event	Attended	Did not attend	Very Useful	Fairly Useful	Not Useful	No Feedback	More knowledge/skills required
1.	Safeguarding Adults 9 September	13/63	50/63	12/12	-	-	1	7/12
2.	Working With Officers/Member Officer Relations 29 September	10/63	53/63	3/8	5/8	-	2	5/8
3.	<u>Postponed:</u> Members' Quarterly Briefing 6 October	-	-	-	-	-	-	-
4.	<u>NEW:</u> How to understand & interpret performance data 9 October	10/63	53/63	4/9	4/9	1/9	1	4/9
5.	Council Tax & Housing Benefit 27 October	9/63	54/63	7/7	-	-	-	1
6.	<u>Postponed:</u> Equalities and Diversity (rpt) 28 October	-	-	-	-	-	-	-

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7.	Customer Services & Complaints 28 October	4/63	59/63	4/4	-	-	-	1/4
8.	Working with the Community & Voluntary Sector 30 October	4/63	59/63	2/4	2/4	-	-	2/4
9.	Managing Casework 4 November	9/63	54/63	8/8	-	-	-	1/8
10.	Members' Quarterly Briefing Table 1 – Social Media Protocol Table 2 – School Place Planning 5 November	5/63	58/63	5/5	-	-	-	0
11.	Corporate Parenting 12 November	20/63	43/63	12/18	5/18	1/18	2	2/18
12.	Emergency Planning 15 December	18/63	45/63	10/17	3/17	-	1	4/17
13.	<u>Postponed:</u> Public Health 15 December	-	-	-	-	-	-	-

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14.	Cancelled: Legislative Update 21 January 2015	-	-	-	-	-	-
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Member Feedback on the Above Training Events - The comments below have been taken **directly** from the learning evaluation sheets completed by Members from the sections **‘What else do I need to learn on this topic/Any other comments’**:

1.	Safeguarding Adults - 9 September
	<ul style="list-style-type: none"> • Good, concise presentation • Very good • Very informative • Very informative and useful • This was a much better presentation than the one last year • Superb presentation • Interesting, comprehensive, useful • Excellent • Very good presentation

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2.	Working With Officers/Member Officer Relations - 29 September
	<ul style="list-style-type: none"> • A good course • Good presenter • Thanks • Good presenter • Not sure what I was expecting, but interesting
3.	NEW: How to understand & interpret performance data - 9 October
	<ul style="list-style-type: none"> • Thanks for the training • Very educative and engaging • Enjoyed the course • Too basic an overview though could have delivered in greater detail. Recognize that time constraint may have affected this.
4.	Council Tax & Housing Benefit - 27 October
	<ul style="list-style-type: none"> • Good training • Very clear presentation • Very helpful and relevant
5.	Customer Services & Complaints - 28 October
	<ul style="list-style-type: none"> • Could we have an informative session with live computers/desktops/IPADS to show the Members the benefits and subtle points • First Class
6.	Working with the Community & Voluntary Sector - 30 October
	<ul style="list-style-type: none"> • All the content of the handout was key to me as a new councillor

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	Managing Casework – 4 November
	<ul style="list-style-type: none"> • Very good, well presented, clear and experienced trainer • Extremely useful for a new councillor • Good Member Development
7.	Members' Quarterly Briefing – 5 November Table 1 – Social Media Protocol Table 2 – School Place Planning
	<ul style="list-style-type: none"> • Thank you • Very helpful
8.	Corporate Parenting - 12 November
	<ul style="list-style-type: none"> • V good presentation, more info would be great as overwhelmed by short time available • Very well presented • Brilliantly presented and very informative • Very good training • Very emotive and informative video • More on the role of corporate parents and less on the cases would have been better • Really useful and informative session. More information on Corporate Parenting and CP Panel should have been done
9.	Emergency Planning - 15 December
	<ul style="list-style-type: none"> • Very good • Useful • Good session – very informative • Very good

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- Do a role play scenario in a park so people can practice and see what could happen
- Very helpful training
- Thanks v useful. Structure and informal style involved everyone
- Very good, well delivered
- Very good and useful